

45 EXHIBIT 4  
OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

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ILLINOIS  
COMMERCE COMMISSION

October 4, 2004

2004 NOV -5 P 1:47

Thomas A. Jakubik  
-vs-

: Administrative Judge Dolan  
gdolan@icc.state.il.us

Northern Illinois Gas Company  
d/b/a Nicor Gas Company

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:  
: 03-0367  
:  
:

Complaint as to interrupted gas service  
in Mount Prospect, Illinois.

Albert E. Harms  
Manager Rate Research  
Northern Illinois Gas Company  
d/b/a Nicor Gas Company  
1844 W. Ferry Rd.  
PO Box 190  
Aurora, IL 60507-0190  
aharms@nicor.com

Sarah Naumer & John E. Rooney  
Attys. for Northern Illinois Gas Company  
d/b/a Nicor Gas Company  
Sonnenschein Nath & Rosenthal  
233 South Wacker Drive  
Chicago, IL 60606  
snaumer@sonnenschein.com  
jrooney@sonnenschein.com

Thomas A. Jakubik  
1125 Weiland Rd.  
Buffalo Grove, IL 60089  
tomjakubik@remax.net

**MOTION TO AMEND COMPLAINT TO ADD ADDITION OF 4TH OCCURANCE**

On September 29, 2004 a NICOR meter person left a message on JAKUBIK's Business line 847-353-7653 notifying Jakubik of shut off of gas service to a building at approximately 1 p.m., a Recording of message available to all. No information as to location was left or a contact number.

At approximately 5:30 p.m. Jakubik picked up his messages from 847-353-7653 heard message without information. Jakubik then proceeded to try to discern which building if any the message referred to. Jakubik received a message from a tenant that there was no hot water from PW. 1466 Ports O' Call Dr., Palatine, Illinois.

At 5:30 p.m. Jakubik called NICOR at 888-642-6748 to find out what happened, the operator was uninformative but said that they have a 2 hour window to regain service. I gave her my Cel number to make it convenient for all. The operator said they would call 20 minuets before to meet me.

At 7:30 p.m. I again called to follow up as to when relight would be, the operator stated they could be there but would check and advise me of arrival.

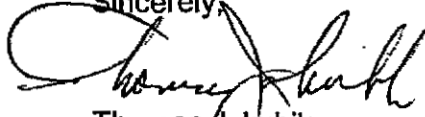
At 8:00 p.m. I again called the call center to follow up when relight would accrue, this time she stated that they were at 1476 Ports O' Call for a relight and I should be next.

At approximately 8:30 I received a call on my cel that was from a supervisor that a crew was at 1466 Ports O' call for the relight. I informed him I was around the corner, and would be right there.

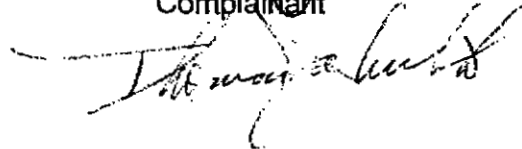
At 9 p.m. the crew had just gained access from the last tenant to complete the relight.

If I had been informed that the crew had been there I could have arrived earlier.

Sincerely,

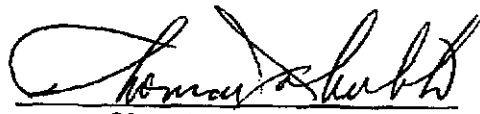
A handwritten signature in cursive script, appearing to read "Thomas Jakubik".

Thomas Jakubik  
Complainant

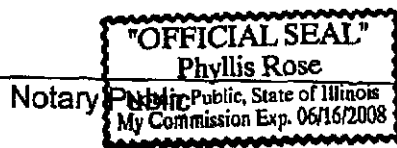
A second handwritten signature in cursive script, appearing to read "Thomas Jakubik".


## VERIFICATION

I Thomas Jakubik, being duly sworn, depose and state, that I have read the foregoing document and know the contents thereof, and that same are true, except as to those matters therein stated upon information and , I believe same to be true and correct to the best of my knowledge and belief.

  
Signature

Subscribed and sworn before me  
This 1<sup>st</sup> Day of November 2004





May 10, 2004

Thomas A. Jakubik  
-vs-

: Administrative Judge Dolan  
gdolan@icc.state.il.us

Northern Illinois Gas Company  
d/b/a Nicor Gas Company

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Regular Mail

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1125 Weiland Rd.  
Buffalo Grove, IL 60089  
[tomjakubik@remax.net](mailto:tomjakubik@remax.net)

Request for additional Discovery for FOURTH OCCURANCE on September 29<sup>th</sup>, 2004

**1 This is an additional DISCOVERY request to support the FOURTH Occurrence on September 29<sup>th</sup>, 2004 at Jakubik's 6 unit apartment building at 1466 Ports O' Call Drive, Palatine, Illinois 60067.**

1. All records for NICOR'S call center for September 29<sup>th</sup>, 2004
2. All records from dispatch for the replacement, repair, relight, of gas meters and appliances:

for the following address. 1301 Ports O' Call Drive, Palatine, Illinois 60067

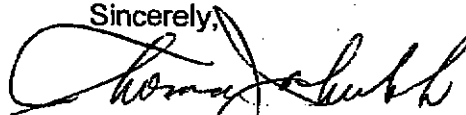
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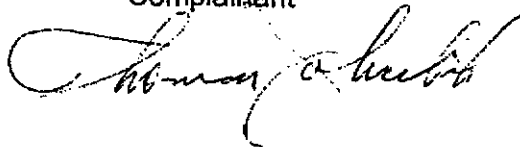
For the following reason I request this additional discovery.

Your earliest attention is appreciated.

Sincerely,

A handwritten signature in cursive script, appearing to read "Thomas Jakubik".

Thomas Jakubik  
Complainant

A second handwritten signature in cursive script, identical to the one above, appearing to read "Thomas Jakubik".

October 4, 2004

Thomas A. Jakubik  
-vs-

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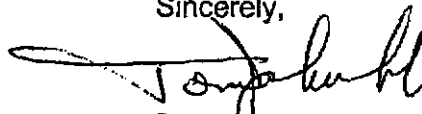
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Buffalo Grove, IL 60089  
tomjakubik@remax.net

### NOTICE of FILING

Please take note that on October 4th, 2004 Complainant Thomas Jakubik, by him self, filed a MOTION to amend complaint.

Copies have been mailed by regular mail from Buffalo Grove Post Office to the ICC, Judge Dolan, Attorney Sarah Naumer

Sincerely,



Thomas Jakubik  
Complainant

